

How To Guide

Broadband – Running a Speed Test

In order that your broadband fault can be progressed and investigated, we require data from BT speed test site (3 are required in total).

- 1) From the problem site please visit <http://speedtest.btwholesale.com> via a web browser and perform the speed test.
- 2) Please allow half-hour wait between tests – this is a BT constraint to ensure that the problem is not time-specific. Once the test is complete you will need to log out and then back in and run the test from <http://speedtest.btwholesale.com> again.
- 3) Please repeat steps one and 2 again.

Then email us back your findings to orders@eurolinkconnect.com

If you require any further assistance, please contact us on **01453 700 800**

