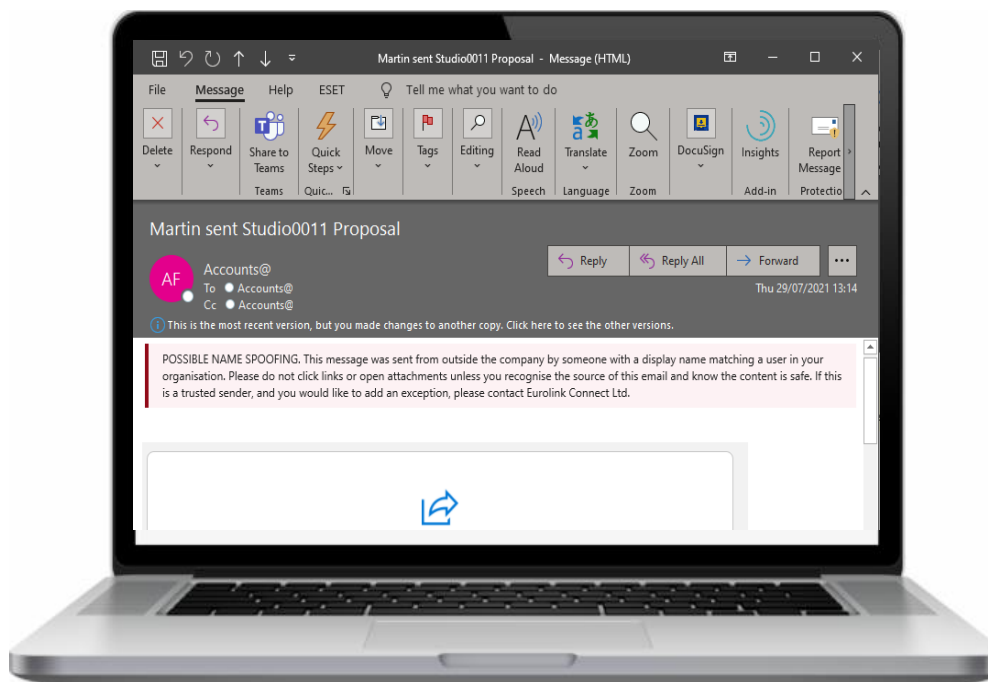


# 365 Security Pack - “What to Expect”

With the 365 Security Pack in place, you will notice changes to suspicious emails received.

## SPOOF PROTECTION WARNING BANNERS

In the event of a sender using the same name as someone in your company, or the same company name, emails will display a warning banner:



## LOCATION MONITORING

Bad actors always attempt to log into compromised accounts from locations outside of the UK. For any logins from outside of approved locations, an alert is sent to both you and Eurolink.

If the location looks legitimately malicious (i.e. an unlikely place to visit on holiday), Eurolink will first block sign-ins to the account to prevent damage bad actors can do. Eurolink will then attempt to contact you to confirm.

If the location and activity legitimately look like the user is holidaying, Eurolink will first attempt to contact you or primary contact for the business. If Eurolink cannot make contact within an hour, the account is blocked in the same manner to prevent damage bad actors can do.

Bad actors can completely compromise an account and spread their attack through a compromised account within hours which is why Eurolink need to act fast to protect you.

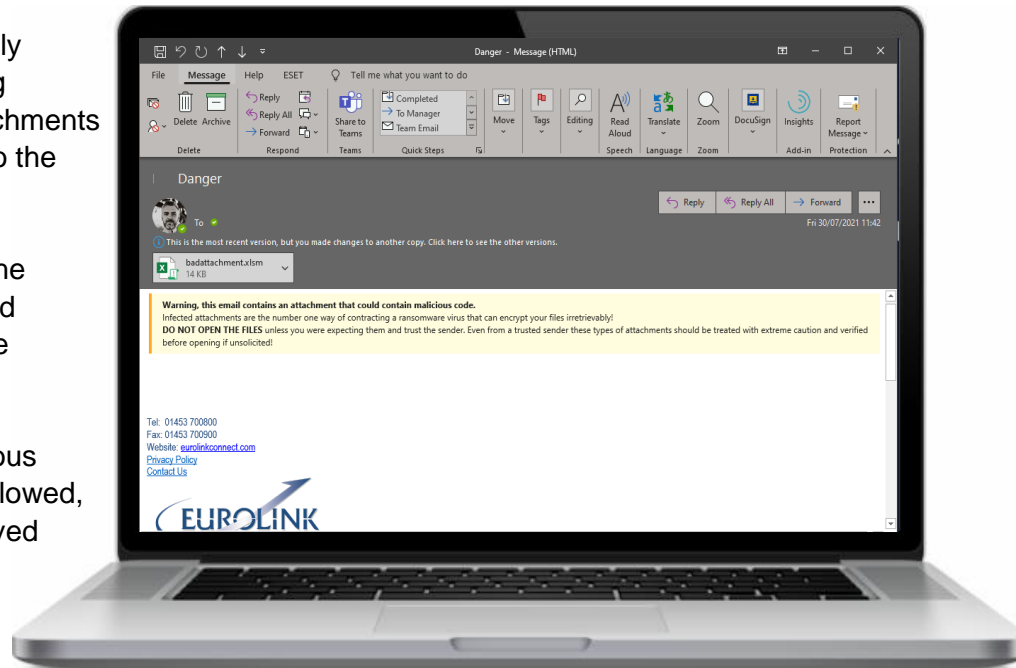
## RANSOMWARE ATTACHMENT PROTECTION

Email attachment is the #1 method used to deliver ransomware to computers.

This protection automatically blocks all emails containing common ransomware attachments before they are delivered to the inbox.

Users will be notified that the email has been blocked and Eurolink can investigate the legitimacy

For any potentially dangerous attachments that are still allowed, a warning banner is displayed on the email:



## EMAIL FORWARDING ALERTS

One of the first things bad actors do to a compromised email account is put a forwarder on. This means any email that arrives in your inbox has already been forwarded to an address of their choosing.

When this happens, an alert is triggered to Eurolink at which point we would make contact within an hour during standard office hours. A block will then be added if we are unable to reach you.

## FURTHER QUESTIONS

Please contact Eurolink on **01453 700 800** if you have any questions around the 365 Security Pack, or want to add further security such as

- Password expiration with reminders sent out on the days leading up to the expiry date.
- Sharing alerts anytime a user shares a file in SharePoint.
- Warning banners placed on ALL external email.